





WOOCOMMERCE WEBSITE FOR GRATNELLS

Sector: Manufacturing

Employees: 50 - 100

Client Contact: Marketing Team

Founded over 50 years ago, Gratnells is a world leading manufacturer of innovative storage solutions, operating in over 70 countries. Its products are particularly popular with schools and other education establishments.



THE OBJECTIVE

Historically, Gratnells has created new sites for its products and brands, separate from its core website. This led to inconsistencies in brand style and required substantial admin and management time.

Gratnells commissioned us to build a bespoke WooCommerce website that consolidates all their product information, support documents and 3D models into a single, user focused experience.





OUR SOLUTION

We carried out a detailed SEO audit and content review of the existing sites, focused on creating the ideal experience for Gratnells' trade customers and end users.

Then we migrated content from three sites into one WooCommerce website, including data for c2,600 products.

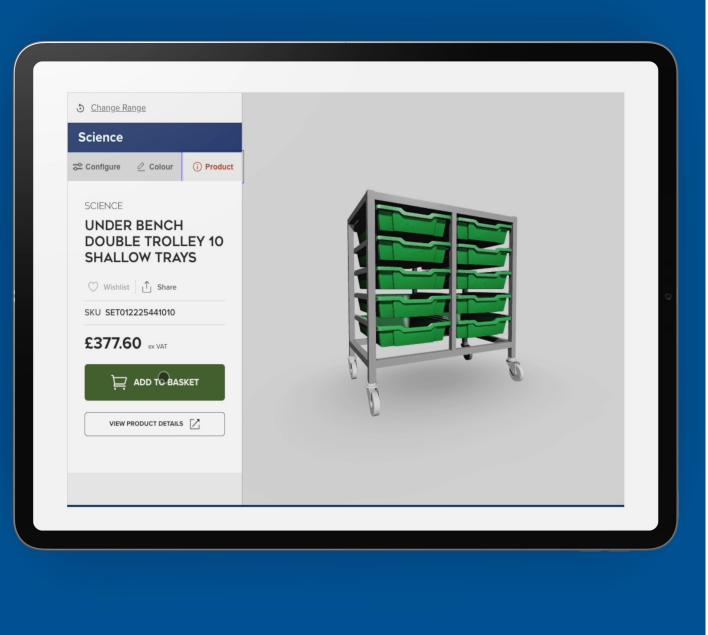
A key priority was to make it easy for users to find the products they want and configure them to their specific needs.

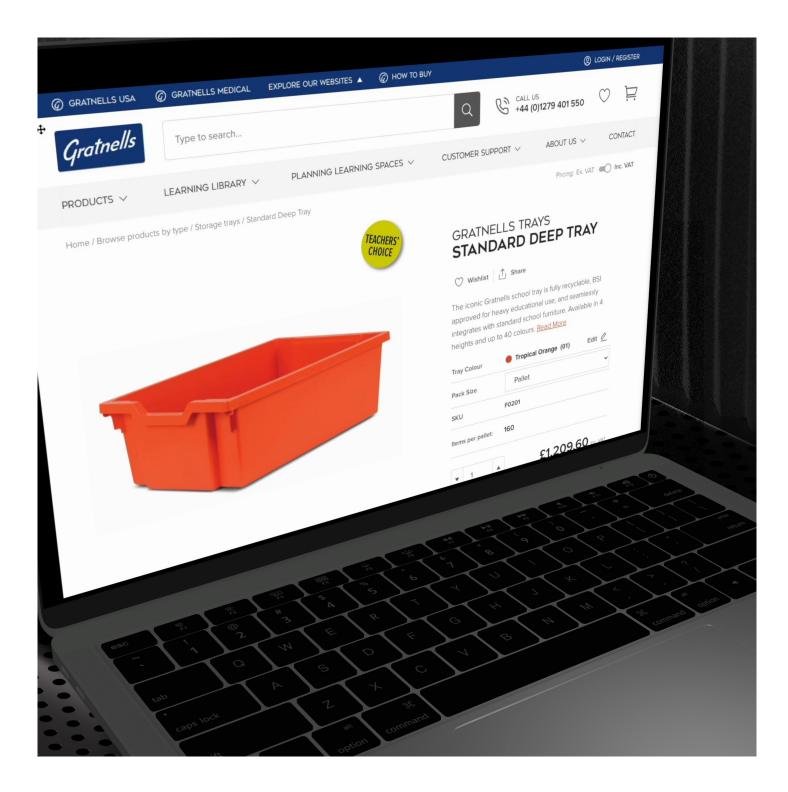
3D product configurator

We built a bespoke 3D product configurator that uses the migrated data to build an interactive product database.

Users can build their ideal product using a dynamic, 3D model that updates according to their chosen colours, heights, columns, etc.

Filters and customisation options reference the product attributes, generating the relevant product code, price and ability to buy online.





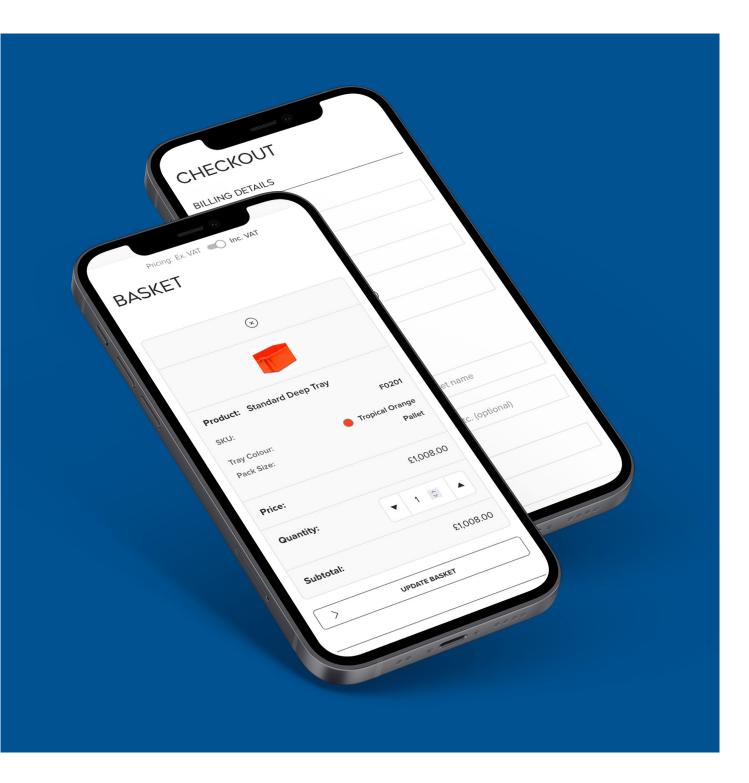
Cross referencing and linking

A major part of the project was to cross link the migrated content. Product detail pages had to be cross referenced with support documents, testimonials and case studies.

Elastic cloud-based search

Given the global reach of the new website, we needed a robust and scalable search tool to meet the demands of a growing user base. We chose Doofinder's smart, AI powered search engine.



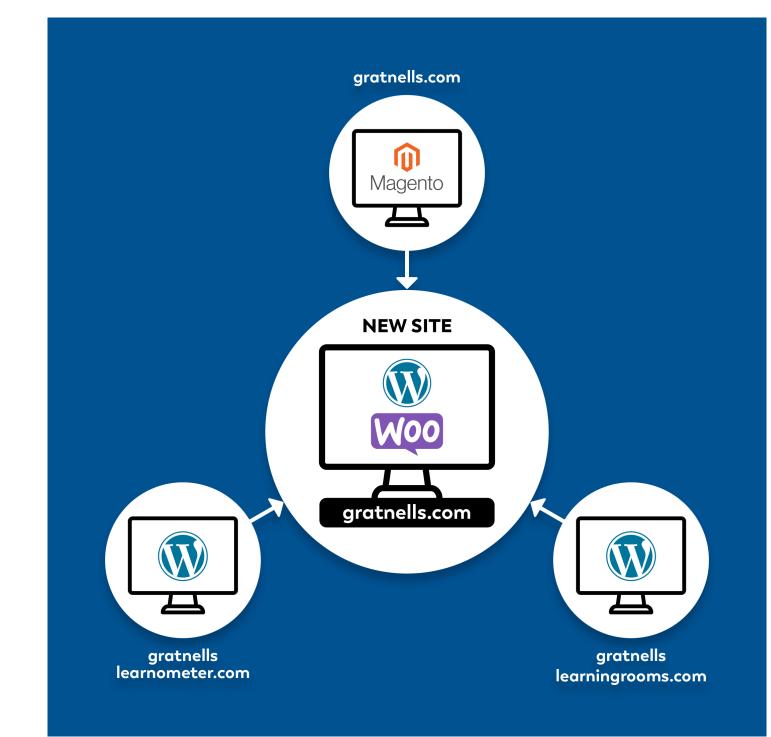


Superfast order handling

By using the latest WooCommerce tools, we were able to make the new site handle orders up to 10x faster than traditional WooCommerce stores.

Structured resources area

Gratnells had three separate websites dedicated to specific resources. We consolidated the content from these sites into a new, structured Learning Resources area with a comprehensive product hierarchy.





Dynamic product datasheets

Many visitors to the site download and print product datasheets for use elsewhere. On the previous site these went out of date quickly.

We solved this problem by generating these PDF datasheets automatically from the product information on the website. The datasheets are now updated as and when the products are. They're also optimised for easy printing.

THE RESULT

Gratnells now have a scalable E-commerce website focused on helping their customers find the right products, with the customisation and features they need.

Within 3 months of going live the site has achieved a 31% increase in visitors and a 42% increase in engagement.

View the <u>website here.</u>

" A huge THANK YOU for designing and building our new website and helping us smoothly transition away from Magento. The new product configurator has made it easier for our customers to explore our extensive storage range and select their personalised choices. Our collaboration with Fellowship has been exceptionally positive and I am looking forward to working with the team again to integrate our new Product Information System and design our US website."



Head of Marketing, Gratnells

WEBSITE FEATURES

3D product configurator Cross referencing and linking Elastic cloud-based search Superfast order handling Structured resources area Dynamic product

datasheets

Comprehensive product detail pages

RESULTS AFTER 3 MONTHS

31% INCREASE IN VISITORS

42% INCREASE IN ENGAGEMENT



FELLOWSHIP

LET'S WORK TOGETHER

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BUILDING BRILLIANT BRANDS AND WEBSITES



Dev Agency of the Year (medium size)